



Dubex Product Management

Dubex monitors, backup,
and ensures stable
operation 5x8x4 or 7x24x2



Your security, our responsibility

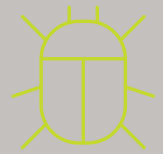
Product sheet
Product Management

Dubex Product Management is a service handled by Dubex Security Operation Center (SOC). The experienced team helps the customers manage and secure operation of the supported platforms, working as an extended part of your IT-department. The service includes specific monitoring of supported devices, monitoring of e.g. CPU and RAM, backup of configurations and files. Remote troubleshooting and fixing errors in hardware and software – included complex issues, are also handled by Dubex SOC.

Alerts are handled according to SLA, and the customers are notified. All tickets are logged and can be used as reference for i.e. audit purposes and documentation.

86%

of all attacks in a company
start at a single computer



Source: 2022 BrightCloud® Threat Report

Scheduled status meetings with the SOC manager and monthly reporting on uptimes, backups, and incidents, are included to ensure everything is as expected.

Our large customer base, help us stay up-to-date with trends and faults with upgrades, patches and errors.

KEY SERVICE BENEFITS



Stay up to date with all
patches and fixes



Backup of all vital
configurations



Handling of errors in
hardware and software

Contact us to learn more about how we can secure your business:



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With 25 years of experience, Dubex is a market-leading cybersecurity partner. We help organizations embrace digitalization, giving your business the peace of mind it needs to move forward, every day.

Dubex: