



# Dubex Product Support

Remote assistance  
from Dubex support  
team 5x8x4 or 7x24x2



# Extend your IT-department with a large team of experts

Product sheet  
Product Support

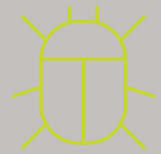
Dubex Product Support gives you access to Dubex Security Operations Center (SOC) with a team of leading certified security experts ready to help you with your various security solutions. The service is a pay-as-you-go contingency plan.

Dubex SOC has focus on the customers' requirements and the solution needed, the team will advise if the customers plans deviate from good security practices. Dubex has long and close relations to various security product vendors, and thus has knowledge and experience to deal with problem escalations to 3rd level and R&Ds.

Dubex has documented working processes and are certified ISO 27001 and ISAE 3000.

# 86%

of all attacks in a company  
start at a single computer



Source: 2022 BrightCloud® Threat Report

Dubex SOC is a partner working as an extended part of your it-department, who are experienced working in complex environments with many technologies and vendors. Our large customer base, help us stay up-to-date with trends and faults with upgrades, patches and errors.

## KEY SERVICE BENEFITS



Personal service and committed security specialists



Direct support channel with vendors



Extensive experience with integration solutions

Contact us to learn more about how we can secure your business:



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With 25 years of experience, Dubex is a market-leading cybersecurity partner. We help organizations embrace digitalization, giving your business the peace of mind it needs to move forward, every day.

**Dubex:**